



Delta Dental of Arizona Compliance with Section 1557 of the Affordable Care Act

Nondiscrimination Statement and Accessibility Requirements

Delta Dental of Arizona (DDAZ) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. DDAZ does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

DDAZ provides free aids and services to people with disabilities or to people whose primary language is not English in order to communicate effectively with us such as qualified sign language interpreters, language services, and/or written information in other formats (large print, audio, accessible electronic formats, other formats).

If you need these services, contact DDAZ's Civil Rights Coordinator. If you believe that DDAZ has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with Leslie Hess, Civil Rights Coordinator, 5656 W. Talavi Blvd., Glendale, Arizona 85306, 602-588-3628, or at lhess@deltadentalaz.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance our Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.