

Gramm-Leach-Bliley Act Privacy Notice

In addition to the Health Insurance Portability and Accountability Act (HIPAA), Delta Dental of Arizona is affected by the Gramm-Leach-Bliley Act (GLBA). This act requires that we provide you with a notice that explains our privacy practices with regard to personal financial information. This GLBA Privacy Notice is provided to explain how we obtain, share and protect your non-public personal financial information.

How We Collect Your Financial Information

We collect, retain and use certain types of personal financial information in connection with administering benefit programs. We may collect this information from the following sources:

- Your enrollment application
- Claims records
- Premium payment records
- Forms you complete on our website

What Kind of Non-Public Personal Financial Information Do We Collect?

We collect the following personal financial information:

- Demographic information such as name, address, phone number, date of birth and gender
- Social Security Number
- Banking account information
- Payment history, including premium payment and claims history

What Kinds Non-Public Personal Financial Information Do We Share?

We do not share personal financial information with non-affiliated third parties.

How Do We Use Your Non-Public Personal Financial Information?

We use your personal financial information to administer the product for which you are enrolled. The administrative functions include collection of premium and claims processing.

How Do We Protect Your Non-Public Personal Financial Information?

To protect your personal financial information from unauthorized access or us, we use security measures and abide by policies and procedures that comply with federal law. These measures include computer safeguards as well as physical security for your files and buildings where those files may be stored.

Can You Limit Sharing Of Your Non-Public Financial Information?

Under the GLBA provisions you may request limited sharing under certain circumstances; however Delta Dental of Arizona only shares your information for necessary business functions and as required by law. We do not share information regarding your creditworthiness or information for marketing purposes to third parties.

Contact

You may contact Delta Dental's Compliance Department for explanation of this document by mail ...

Delta Dental of Arizona

Attention: Compliance Department, 5656 W. Talavi Blvd.

Glendale, Arizona 85306

... or by phone at (602)-938-3131.