

Mobile Terms and Conditions

Delta Dental of Arizona (DDAZ) is an Arizona nonprofit dental and optometric service corporation. It provides insured dental and vision benefits and other ancillary services to individuals and groups in Arizona and provides dental and vision third party administration services and other ancillary services to self-funded groups in Arizona.

Use of the DDAZ text (SMS) message-based service (the “Service”) is subject to the following Terms of Service, which may be updated from time to time. These terms constitute a legal agreement (the “Agreement”). Please read this Agreement carefully and make sure you understand it. If you do not understand this Agreement or do not accept any part of it, then you may not use the Service. Your use of the Service constitutes your agreement.

1. By agreeing to these Terms of Service and providing us with your mobile phone number when you opt in to the Service, you authorize DDAZ to contact you by text message at your mobile phone number using an automatic telephone dialing system or device, or any other computer assisted technology as applicable.
2. The Service is not intended for children under 13, and DDAZ does not knowingly collect information from children under the age of 13. Children aged 13 or older should not submit any Personal Information without the permission of their parents or guardians. By using the Service, you are representing that you are at least 18, or that you are at least 13 years old and have your parents’ permission to use the service.
3. **You understand that you are not required to consent to the Service to receive any other services from DDAZ.**
4. DDAZ will allow several different opportunities, such as entering a phone number online, to opt-in to the Service. The opt-in confirmation message received will be ‘Please reply YES to confirm your opt-in to DDAZ Alerts. Msg freq varies. Msg&Data Rates May Apply, Reply HELP for HELP or STOP to STOP.’
5. You can cancel the Service at any time. Just text **“STOP”** to **80934**. After you send the SMS message “STOP” to us, we will send you a text message to confirm that you have been unsubscribed. After this, you will no longer receive text messages from us. If you want to join again, just sign up as you did the first time, and we will start sending text messages to you again.
6. If at any time you forget what keywords are supported, text **“HELP”** to **80934**. After you send the text message “HELP” to us, we will respond with instructions on how to contact us for support or additional assistance including our toll-free number for customer service 602.938.3131 and the email address to reach customer service customerservice@deltadentalaz.com.
7. We are able to deliver messages to the following mobile phone carriers. Major carriers: AT&T, Verizon Wireless, T-Mobile/Sprint/Metro PCS, CellCom USA, C Spire Wireless, U.S. Cellular, Carolina West Wireless (CWW), Google Voice, ACS/Alaska, Advantage Cellular (DTC Wireless), Appalachian Wireless, Bluegrass Cellular, Cellular Network Partnership (PIONEER), Cellular One of East Central Illinois, Chat Mobility USA, Coral Wireless(Mobi PCS), Element Mobile (Flat Wireless), Epic Touch (Elkhart Telephone), GCI Communications Corp, Golden State Cellular, Illinois Valley Cellular (IV Cellular), i Wireless (IOWA Wireless), Nex-Tech Wireless, MTA Communications, MTPCS (Cellular One Nation), Cross Telephone Company (MBO Wireless), Inland Cellular Telephone Company, Immix (Keystone Wireless), Mosaic (Consolidated or CTC Telecom), Northwest Missouri Cellular Limited, Peoples Wireless, Panhandle Telecommunications Systems (PTCI), RINA, Revol Wireless USA, SI Wireless/Mobile Nation, SRT Wireless, Texas RSA 3 Ltd (Plateau Wireless), Thumb Cellular, United Wireless, Union Telephone Company (Union Wireless), Viaero Wireless, West Central Wireless (5 Star Wireless), Sagebrush Cellular (Nemont), Pine Cellular, Aio Wireless/Cricket, SouthernLinc, Bandwidth, Copper Valley, Leaco, CableVision, Buffalo Wireless, Chariton Valley Cellular, Pine Belt Wireless, Atlantic Tele-Network International (ATN). ***Carriers are not liable for delayed or undelivered messages***
8. **Message and data rates may apply** for any text messages sent to you from us and to us from you, and DDAZ is not liable for the cost of any such messages. Message frequency will vary based on use of the service. If you have any questions about your text plan or data plan, it is best to contact your wireless provider. For all questions about the Service provided by this short code, you can send an email to customerservice@deltadentalaz.com.
9. You understand that anyone with access to your mobile phone may be able to view the text messages you receive when using the Service, and you agree that DDAZ will not be liable to you if this occurs.
10. If you have questions regarding privacy, please read our **Website Privacy Policy**.