

### WHY CHOOSE DELTA DENTAL?

Our number one goal is to provide exceptional dental benefits plans for companies and their employees. With more than 50 years of experience insuring Arizona's smiles, we've established ourselves as the dental benefits leader.



#### WE HAVE THE EXPERIENCE

- Delta Dental covers more than 1.4 million enrollees—and the number keeps growing!
- We provide dental benefits for families and employer groups of all sizes: From 1 to 52,000 and everything in between.



#### WE KEEP OUR WORD

We're so confident in our team's capabilities and services that we'll negotiate performance guarantees tailored to your company. All you have to do is ask!



# WE BEAT THE COMPETITION AND HAVE THE AWARDS TO PROVE IT

- We've ranked as the no. 1 dental insurance company in Arizona for 24 consecutive years by the Phoenix Business Journal.
- Ranking Arizona Magazine has also named Delta Dental of Arizona the top dental insurance company for 23 years.
- Our customer service team has been named a Certified Center of Excellence by BenchmarkPortal since 2015.
- Delta Dental of Arizona was named one of the Best Places to Work in 2012, 2013, 2016, 2017, and 2022 by the Phoenix Business Journal.



### WE MAKE DOING BUSINESS EASY

- It takes an average of **1.1 days** to process a claim.
- Claims are processed with a 99% accuracy rate.



# WE PROVIDE CUSTOMER SERVICE WITH A SMILE

It takes an average of **18 seconds** for a member to connect with a customer service expert by phone and **99.6%** of inquiries are resolved with that first call.



Since 2010, we've donated over \$16 million to support oral health education and disease prevention programs for under served and uninsured communities across the state.