

WHY CHOOSE DELTA DENTAL?

Our number one goal is to provide exceptional employee benefits. With more than 50 years of experience, partner with us to unlock a path to better health and wellness.



WE HAVE THE EXPERIENCE

- ▶ Delta Dental covers more than **1.5 million** enrollees—and the number keeps growing!
- ▶ We provide benefits for families and employer groups of all sizes: From **1** to **52,000** and everything in between.



WE KEEP OUR WORD

- ▶ We're so confident in our team's capabilities and services that we'll negotiate performance guarantees tailored to your company. All you have to do is ask!



WE BEAT THE COMPETITION AND HAVE THE AWARDS TO PROVE IT

- ▶ We've ranked as the **no. 1 dental insurance** company in Arizona for 25 consecutive years by the Phoenix Business Journal.
- ▶ Ranking Arizona Magazine has also named Delta Dental of Arizona the **top dental insurance company** for 24 years.
- ▶ Our dental customer service team has been a **Certified Center of Excellence** by Benchmark-Portal since 2015, and our vision team since 2010.
- ▶ Delta Dental of Arizona was named one of the **Best Places to Work** in 2012, 2013, 2016, 2017, 2022, and 2023 by the Phoenix Business Journal.



WE MAKE DOING BUSINESS EASY

- ▶ It takes an average of **1.1 business days** to process a dental claim and **10 business days** to process a vision claim.
- ▶ Claims are processed with a **99%** accuracy rate.



WE PROVIDE CUSTOMER SERVICE WITH A SMILE

- ▶ Members connect with a customer service expert in an average of **18 seconds** for dental and **24 seconds** for vision.
- ▶ **95%** of dental inquiries and **99%** of vision inquiries are resolved on the first call.



WE GIVE BACK

- ▶ Since 2010, we've donated over **\$18 million** to support oral health education, disease prevention and food assistance programs for under served and uninsured communities across the state.
- ▶ In 2023, our employees volunteered **946 hours** with nonprofit and partnering organizations.