

SMALL BUSINESS UNIT (SBU) CLIENTS GET THE HELP YOU NEED RIGHT AWAY



The different departments at Delta Dental of Arizona work together like a well-oiled machine. We're all here to support you and make managing your Delta Dental plans easy. That's why we encourage our brokers and clients to go straight to the source when they need quick assistance. No middle-man. No fuss. Just answers.

PPO Dental and DeltaVision® Enrollment Submissions, Corrections and Eligibility Inquiries

Email: enrollment@deltadentalaz.com

Call: 602.938.3131, ext. 3700 or toll-free at 800.352.6132, ext. 3700

Self-serve enrollment via the Benefit Manager Toolkit (BMT): deltadentalaz.com/employer

Secure electronic enrollment submission: deltadentalaz.com/forms/group-file-upload

NOTE: Check with your broker to see if your group uses a third-party administrator to manage enrollment.

When you email our enrollment team, you can expect a response within 3-5 business days.

PPO Payments and Billing Questions

Email: billing@deltadentalaz.com

Call: 602.938.3131, ext. 3704 or toll-free at 800.352.6132, ext. 3704

Remit payment to: Delta Dental of Arizona, Attn: Group Payments, PO Box 741737, Los Angeles, CA 90074-1737

When you email our billing team, you can expect a response within 1-2 business days.

PPO Dental and DeltaVision Renewals, Plan Options and Policy Documents

Email: SBUrenewals@deltadentalaz.com

Call: 602.938.3131 ext. 5588 or toll-free at 800.352.6132 ext. 5588

When you email our SBU team, you can expect a response within 1-2 business days.

PPO Dental Customer Service, Claims and Benefits Questions

Email: customerservice@deltadentalaz.com

Call: 602.938.3131 or toll-free at 800.352.6132

When you email our customer service team, you can expect a response within 1-3 business days.

DeltaVision Customer Service, Claims and Benefits Questions

EyeMed: 866.800.5457

DeltaCare® USA (DHMO) Administration

Enrollment email: enrollment-ER@delta.org

Enrollment submissions or corrections: 800.632.8555

Customer service, claims or benefits inquiries: 800.422.4234

Billing email: billing@delta.org

Billing: 800.632.8555

When you email the DeltaCare enrollment team, you can expect a response within 3-5 business days.

NEED HELP NOW?

You can review your plan details, check invoices and manage eligibility 24/7 by signing into the Benefit Manager Toolkit (BMT): at deltadentalaz.com/employer.